

TELEPHONE SYSTEMS CONSULTANTS, INC.



Barry Cryer
President

Telephone Systems Consultants, Inc. Helps Law Firms Go Green and Increase Productivity by Utilizing Unified Communications

*Leading Business Technology Provider
Changes the Way Law Firms
Communicate*

CARBONDALE, CO–
December 19, 2011 – Telephone Systems Consultants, Inc., a leading provider of unified communications, announced today that the company is placing special emphasis on bringing its innovative technology and applications to the rapidly growing legal industry. TSC has a number of valuable communications and data networking solutions that support the needs of the legal community. These solutions have the unique ability of increasing productivity while decreasing the firm’s carbon footprint because of the significant impact they have on attorney’s commute times, marketing efforts, reduction of office space and reduction in operational costs.

“An attorney’s time is very valuable and anything we can do to increase their efficiency has a dramatic impact to a law firm,” said Barry Cryer, President of TSC. “The utilization of technology solutions like Unified Communications enhances a firm’s green

initiatives by drastically reducing the use of paper, reducing travel by utilizing video conferencing or web collaboration and allowing attorneys to receive calls, faxes and voicemails anytime, anywhere. This allows attorneys to work from home, at the courthouse or while they are visiting a client at their residence, while still providing the quality experience that both the firm and their clients have come to expect.”

Unified Communication solutions provide a number of impressive benefits which increase productivity in law firms. One example is presence management, which informs assistants and partners of where the attorneys are located at all times. Another is call recording, which allows lawyers to save recordings to client files and email them internally. Conference call management integrates with Microsoft Outlook and call attached data tracks who called and other various statistics as well. Fax-to-email and the ability to schedule outgoing faxes through a fax server lower telecommunication costs help

businesses go paperless. Furthermore, businesses can benefit multiple office connectivity through VoIP, which unifies all incoming and outgoing communication. Additionally, law firms benefit significantly because attorneys are no longer tethered to a desk when they take advantage of Unified Communications’ mobile capabilities. Mobile devices, such as smartphones and tablets, enable law firms to increase productivity in a myriad of other ways as well.

The Unified Communications interface has been developed with the end user’s specific needs in mind. This essentially means that the front-end of these systems are extremely easy to operate regardless of the individual’s age or technical know-how. The advanced technology is hidden within each solution and may be managed internally by the organization’s IT department or by certified team of Unified Communications professionals.

“Legal is a very unique industry and we have partnered with leading Unified Communication manufacturers

who make these solutions cost effective by integrating all these capabilities into a single box solution,” added Barry Cryer. “The types of solutions we offer greatly benefit law firms as well as make the lives of their attorneys easier and less stressful.”

**ABOUT TELEPHONE
SYSTEMS CONSULTANTS,
INC.**

Founded in 1992, Telephone System Consultants, Inc. is committed to establishing and maintaining a dynamic partnership with every customer. Extensive technology and service experience allows the TSC team to develop an understanding of each customer’s unique telecommunications requirements, and to respond to

those requirements quickly and effectively.

TSC’s local dispatch center delivers round-the-clock service to ensure system reliability. TSC also offers comprehensive service 24 hours a day, 7 days a week and emergency service guaranteed within 4 hours.